

# Customer Experience

Worldwide Services Network



**BOMBARDIER**



# The most comprehensive solutions for your aircraft

From the most comprehensive services network

Our experienced and talented team is dedicated to supporting all your needs anytime, anywhere.

## WORLDWIDE SERVICE AND SUPPORT COVERAGE

Around the clock and around the world, keeping your aircraft flying is our top priority.



- Technologically-advanced Customer Response Centre provides support 24/7/365
- Fleet of 34 Mobile Response Team trucks provide mobile support in the U.S. and Europe
- A vast network of aircraft ready to support in the event of an AOG

## WORLD-RENOWNED SERVICE AND MAINTENANCE NETWORK

Saying yes to your scheduled or unscheduled maintenance needs around the clock.



- A growing worldwide footprint with close to 1 million sq. ft. added to our Service Centre network.
- An expansive worldwide network of over 1,100 highly skilled technicians and technical support professionals



## PARTS SUPPORT WHENEVER AND WHEREVER YOU NEED IT

Fly confidently knowing that you have the backing of one of the industry's most expansive parts distribution networks.



- 7 Parts and Component Repair & Overhaul facilities as well as an extensive worldwide CR&O capabilities network
- Price matching and industry-leading 2-year warranty on all aircraft parts.\*
- Industry-leading Smart Services plan offering budget predictability

## STATE-OF-THE-ART UPGRADES AND REFURBISHMENTS

Count on Bombardier's innovative product enhancements to elevate the performance, comfort and aesthetics of your aircraft.



- Connectivity options to keep you informed and entertained wherever you travel
- Avionics and performance upgrades offering the latest technology and functionality
- Meticulous refurbishments: the finest seats, innovative flooring and creative exterior paint

For more information, please visit [businessaircraft.bombardier.com](https://businessaircraft.bombardier.com)

\*Certain conditions apply. Speak with your Regional Sales Manager for further details.  
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